

NONDISCRIMINATION / ACCESSIBILITY NOTICE

Dallas County Hospital & Family Medicine Clinics does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, age, disability, or sex.

We comply with federal civil rights laws, and provide free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible, electronic formats, other formats)

Dallas County Hospital & Family Medicine Clinics provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages. If you need these services, you may make a request at Dallas County Hospital & Family Medicine Clinics or call 515-465-3547.

If you believe we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail or by phone with:

Tricia Steiner  
Compliance Officer/Privacy Official  
610 10th Street  
Perry, Iowa 50220  
515.465.7555  
tsteiner@dallascohospital.org

The Dallas County Hospital & Family Medicine Clinics Compliance Officer/Privacy Official is available to help you file a grievance. You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Ave., SW  
Room 509F HHH Building  
Washington, D.C. 20201

800-368-1019  
800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**English ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call 515-247-8255.

**Arabic**

العربية  
ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 8255-247-515.

**Bosnian Pažnja:** Ako govorite Bosanski, besplatne uluge prevodjenja su Vam na raspolaganju. Poziv 515-247-8255.

**Burmese**

သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာဘာသာစကား ပြောဆိုသည်ဆိုလျှင် ဘာသာစကား ကူညီထောက်ပံ့မှု ဝန်ဆောင်မှုများအား သင် အခမဲ့ရရှိနိုင်မည် ဖြစ်သည်။ (515) 247-8255 သို့ ခေါ်ဆိုပါ။

**Chinese 注意:** 如果您说中文，您可使用免费的语言援助服务。请拨打 515-247-8255。

**French ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 515-247-8255.

**German ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 515-247-8255.

**Karen**

ပုဂံကညီဝ  
ဟံသုဂ်ဟံသး-နမ့်ကတိကညီကိုင်အယ်,နမ့်နမ့်ကိုင်အတံမၤစၢလၢ တလၢကညီလၢနီတမံၤဘၣ်သ့န့ၣ်လီၤ. ကိ: 515-247-8255.

**Kunama ABBAREDA:** Kunama gunununa nishaya kosima jambinumabbu totogeda shon nitena. Telefona numurata 515-247-8255 kiya.

**Laotian ພາສາລາວ ຫາຍເຫດ:** ຖ້າທ່ານເວ ົ້າພາສາລາວ, ທ່ານສາມາດໃຊ້ການບໍລິການຊ່ວຍ ເຫ ືອດ້ານພາສາໂດຍບໍ່ເສຍຄ່າໄດ້. ໂທຫາ 515-247-8255.

**Nepali नेपाली ध्यान ददन ुोसः तपाईंले नेपाली बोल्न ुन्छ भने तपाईंको ननमत्तत भाषा स ायता सेवा रू ननिःशुल्क रूपमा उपलब्ध छ । फोन गनु ुोस ु 515-247-8255 ।**

**Nuer**

TITE:  
Mī ṅācī thok Nuerā, luāk kē kuic thuok,  
a thīl rial mī gor kē, kēn a thīn. Cōl kē kē 515-247-8255.

**Somali FIIRO GAAR AH:** Hadii aad ku hadasho Somali, kaalmo luuqadeed oo bilaa lacaga ah, ayaa kuu diyaar ah. La Hadal 515-247-8255.

**Spanish ATENCIÓN:** Si habla español, tiene a su disposición servicios gratuitos de asistencia de idiomas. Llame al 515-247-8255.

**Swahili MUHIMU:** Ikiwa unazungumza Kiswahili, huduma za usaidizi wa lugha zinapatikana kwako bila malipo. Piga simu kwa 515-247-8255.

**Vietnamese CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 515-247-8255.